## **Reservation Policy**

We are pleased to offer the ability to make an online reservation. Please note, by making an online reservation, you agree to the terms of service of this feature.

- 1. Your email confirmation will serve as your contract, and you will be bound to the terms and conditions herein.
- 2. Cookies must be enabled on your device in order to use this feature.
- 3. All reservations require a deposit, and in some cases, payment in full. Your deposit will be used to pay the balance due on your reservation.
- 4. Reservations are fully refundable if cancelled at least 48 hours prior to the time of the reservation. Please call 831-426-3324 or email <a href="mailto:yolanda@boardwalkbowl.com">yolanda@boardwalkbowl.com</a> to cancel. Your credit card will be charged the full amount due for your reservation at the time of booking.
- 5. When making a reservation, please remember to book as accurately as possible. For example, if you only book your activity for one hour or one game, and after arriving, you decide you want to extend your visit, you will NOT be able to extend your experience if there is another reservation or a waiting list for that activity.
- 6. In the event that your group is late and the lanes or activity were available at your scheduled start time, you will forfeit, without refund, the amount of time or activity to allow your group to finish as originally scheduled.
- 7. Reservations made online may not be combined with other discounts.
- 8. Any discounts automatically applied by the reservation system are only valid for the date and time selected. Changing your reservation to a different date and time may void any discounts applied.
- 9. A confirmation will be automatically generated by the system. Please present this confirmation when you check-in. Also, as a reminder, if you are making this reservation from your place of work, please make certain that you set the <a href="mailto:yolanda@boardwalkbowl.com">yolanda@boardwalkbowl.com</a> to your "safe senders" list in your email program, as certain business spam filters may flag your confirmation as spam.
- 10. Food or beverages purchased or brought from elsewhere are not allowed inside the Boardwalk Bowl. Groups interested in catering may contact the Boardwalk Bowl for options.
- 11. Although we strive to provide the best services to our guests, occasionally there is a mechanical breakdown or other unexpected circumstance that causes a delay or change in your reservation. The Boardwalk Bowl reserves the right to alter the number of lanes/activities available, or to alter the times available for your event, without compensation to your group, without notice.
- 12. These terms and conditions are subject to change without notice.